

Community Homelessness Report Summary

Niagara Region 2019-20 and 2020-21

Coordinated Access and Homelessness Management Information Systems (HMIS) Self Assessment

Summary

The table below provides a summary of the work the community has done so far to implement Reaching Home's minimum requirements for Coordinated Access and an HMIS.

How many of the Reaching Home minimum requirements has the community:

Met	Started	Not Yet Started
12	6	0

Summary Content

Are there particular efforts and/or issues that you would like to highlight for this reporting period related to your community's work to achieve the Reaching Home minimum requirements? In particular, please describe your community's efforts to set-up or improve the Coordinated Access governance structure, including processes to ensure that policies and protocols, as approved by the governance group(s), are being implemented across the system as intended to achieve desired results.

Niagara Region has a 3-tier governance structure in development of our Coordinated Access (CA) system:
Community Advisory Board (CAB)

- High level decisions and consultation in the development of CA and Reaching Home directives Niagara's Housing and Homelessness Action Plan (HHAP) Task Force
- Approves Niagara Region's HHAP work plan
- Provides knowledge and guidance for Plan-Do-Study-Act (PDSA) improvement projects to support with the

implementation of Niagara Region's CA system

Built For Zero (BFZ) Home Team Committee

- Meets monthly throughout the year
- Supports Niagara Region in moving forward with action items and implementation of best practices throughout the system
- Reviews Niagara's participation with BFZ and reviews of Niagara's score cards
- Assists in developing policy to move forward CA in Niagara Region

The governance of these tables is integral to the development of Coordinated Access. As Niagara Region continues our journey we will be focused on ensuring policy and governance are clearly documented as we develop our Coordinated Access guide. Niagara Region is working closely with these groups to finish our guide and roll it out to the community; we believe that by the end of March 2022 Niagara Region will have met all of the Reaching Home requirements for Coordinated Access.

What is the date range for available data from the List for this fiscal report?

First date in reporting period: 2019-08-01

Last date in reporting period: 2020-03-31

Complete the Population Groups table below using the date range indicated for this fiscal report.

Number of unique individuals (or households where not available) in each Priority Population Group who:

Priority Population Group	Were homeless (measure cumulative Homelessness)	Were new to homelessness (Measures Inflow)	Returned to homelessness from housing (one of more times) (Measures Inflow)	Returned to homelessness from transitional status (one or more times) (Measures Inflow)	Returned to homelessness from unknown status (one or more times) (Measures Inflow)	State changed from inactive to active (one or more times) (Measures Inflow)
Overall Homeless	2437	1438	59	Not available	0	411
Chronically Homeless	409	134	7	Not available	0	53
Indigenous Peoples	199	85	8	Not available	0	56

Priority Population Group	Were homeless (measure cumulative Homelessness)	Were new to homelessness (Measures Inflow)	Returned to homelessness from housing (one of more times) (Measures Inflow)	Returned to homelessness from transitional status (one or more times) (Measures Inflow)	Returned to homelessness from unknown status (one or more times) (Measures Inflow)	State changed from inactive to active (one or more times) (Measures Inflow)
Overall Homeless			334	Not available	0	994
Chronically homeless			58	Not available	0	92
Indigenous Peoples			26	Not available	0	63

Complete the Prior Living Situations table below for all individuals (or households where not available) that were homeless for the date range indicated for this fiscal report.

	Public Institutions	Transitional Housing	Permanent Housing	Unknown	Total
New to homelessness	Not available	Not available	Not available	Not available	0
Returned to homelessness	Not available	Not available	Not available	Not available	0
Total	0	0	0	0	0

What is the date range for available data from the List for this fiscal report?

First date in reporting period: 2020-04-01

Last date in reporting period: 2021-03-31

Complete the Population Groups table below using the date range indicated for this fiscal report.

Number of unique individuals (or households where not available) in each Priority Group who:

Priority Population Group	Were homeless (measure cumulative Homelessness)	Were new to homelessness (Measures Inflow)	Returned to homelessness from housing (one of more times) (Measures Inflow)	Returned to homelessness from transitional status (one or more times) (Measures Inflow)	Returned to homelessness from unknown status (one or more times) (Measures Inflow)	State changed from inactive to active (one or more times) (Measures Inflow)
Overall Homeless	2259	1146	145	Not available	3	506
Chronically Homeless	795	176	33	Not available	0	160
Indigenous Peoples	249	91	7	Not available	1	63

Priority Population Group	Were homeless (measure cumulative Homelessness)	Were new to homelessness (Measures Inflow)	Returned to homelessness from housing (one of more times) (Measures Inflow)	Returned to homelessness from transitional status (one or more times) (Measures Inflow)	Returned to homelessness from unknown status (one or more times) (Measures Inflow)	State changed from inactive to active (one or more times) (Measures Inflow)
Overall Homeless			467	Not available	0	1564
Chronically homeless			150	Not available	0	353
Indigenous Peoples			49	Not available	0	131

Complete the Prior Living Situations table below for all individuals (or households where not available) that were homeless for the date range indicated for this fiscal report.

	Public Institutions	Transitional Housing	Permanent Housing	Unknown	Total
New to homelessness	Not available	Not available	Not available	Not available	0
Returned to homelessness	Not available	Not available	Not available	Not available	0
Total	0	0	0	0	0

Outcome #3: Fewer people return to homelessness from housing (returns to homelessness are reduced)

	2019-20	2020-21	2021-22	2022-23	2023-24	2024-25	2025-26	2026-27	2027-28	Target
Returns to homelessness from housing (that year)		145	-	-	-	-	-	-	-	200

We are showing a target higher than the 2020-21 value because we are working toward higher numbers of move ins to permanent housing. Our hope is that an absolute value of 200 in 2027-28 still represents a lower recidivism rate to homelessness from housing than we experienced in 2020-21.

Outcome #4: Fewer Indigenous peoples experience homelessness (indigenous homelessness is reduced)

	2019-20	2020-21	2021-22	2022-23	2023-24	2024-25	2025-26	2026-27	2027-28	Target
Indigenous peoples experiencing homelessness for at least one day (that year)		249	-	-	-	-	-	-	-	249

Indigenous identity is obviously underreported in HIFIS, given our Point-in-Time Count experience where almost a quarter of individuals identify as Indigenous. Therefore, we expect that this value will increase over time before we successfully reduce Indigenous homelessness. A target of 249 Indigenous individuals in 2027-28, expecting that this will no longer be an underreported value, would represent a significant reduction in Indigenous homelessness considering that the actual 2020-21 value is likely closer to 640 if Indigenous identity were not underreported.

